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## BIG BLUE STUDENT SUCCESS GUIDE

### Quick Campus References

- ▶ Academic Advising ..... [fredonia.edu/advising](http://fredonia.edu/advising)  
(716) 673-3188
- ▶ Campus Life ..... [fredonia.edu/campuslife](http://fredonia.edu/campuslife)  
(716) 673-3143
- ▶ FSA..... [fsa.fredonia.edu](http://fsa.fredonia.edu)  
(716) 673-3417
- ▶ Financial Aid ..... [fredonia.edu/finaid](http://fredonia.edu/finaid)  
(716) 673-3253
- ▶ Residence Life ..... [fredonia.edu/reslife](http://fredonia.edu/reslife)  
(716) 673-3341
- ▶ Registrar ..... [fredonia.edu/registrar](http://fredonia.edu/registrar)  
(716) 673-3171
- ▶ Student Accounts ..... [fredonia.edu/studentaccounts](http://fredonia.edu/studentaccounts)  
(716) 673-3236
- ▶ Student Conduct ..... [fredonia.edu/studentconduct](http://fredonia.edu/studentconduct)  
(716) 673-4726
- ▶ The Learning Center..... [fredonia.edu/tlc](http://fredonia.edu/tlc)  
(716) 673-3550
- ▶ University Bookstore ..... [fredoniabookstore.com](http://fredoniabookstore.com)  
(716) 680-6295
- ▶ New Student Programs ..... [fredonia.edu/orientation](http://fredonia.edu/orientation)  
(716) 673-4969



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# BIG BLUE STUDENT SUCCESS GUIDE

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**FREDONIA**

STATE UNIVERSITY OF NEW YORK

[fredonia.edu/jumpstart](http://fredonia.edu/jumpstart)

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## DIGITAL TOOLS

Fredonia students use a number of different online tools. There are two uniquely different logins and passwords to access those tools one is connected to the “YourConnection” portal and the other to “eServices.”

### YourConnection

Consider YourConnection like your personal Fredonia lock-box. This is where you complete many “next steps” such as completing the housing application, reviewing your financial aid, paying your eBill, viewing your course schedule, etc. This is also where you will look up and register for courses each semester after meeting with your advisor, view your midterm and final grades, and conduct a degree evaluation.

**This portal contains significant personal information it is important that you keep your log-in private.**

**Login Information:** Fredonia ID Number & PIN (which will be your 6-digit date of birth your first time logging in. You will then be prompted to change it.)

### eServices

This username and password provides you access to several digital accounts and software at Fredonia. Your personalized eServices username and password can be found in the YourConnection portal under the “Personal Information” tab and clicking on “View Your User IDs and Passwords.” You will use this username and password to log into any public computer on campus, either in a lab or in the Library, as well as log into the FREDsecure WiFi Network.

### FREDmail

This is your Google Email (Gmail) account through Fredonia. Please check this every day so you don't miss important information!

**Login Information:** eServices username and password

### OnCourse

This digital tool is where you will find your courses that you are registered for each semester. In OnCourse, professors and instructors might post the syllabus, assignments, class presentations and PowerPoints, class schedules, and grades. Being active in OnCourse is critical to your success as a student!

**Login Information:** eServices username and password

### MyFSA

This account is where you will confirm your meal plan, as well as add things like a FREDdebit account, FREDfunds, Textbook Pre-Pack, track your meals, and add more points to your FREDcard if you run out!

**Login Information:** eServices username and password

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## ACADEMICS

### Academic Calendar

Fredonia's academic calendar of important dates can be found on the Registrar's website at [fredonia.edu/registrar](http://fredonia.edu/registrar).

### Academic Advisor

All students are assigned an academic advisor. An academic advisor is a great resource and will help you monitor your educational progress toward graduation, and is usually someone who also teaches classes within your academic area. You will be required to meet with them each semester before you can register for the next semester's classes. Contact information for your advisor should be posted in the YourConnection portal before the third week of classes; click on the “Student” tab, “Student Record” link and then click “Advisor Information.”

### Academic Advising

Advising Week occurs once a semester (usually in October and March), in which you sign-up for an appointment to meet with your advisor individually. Every advisor does things a little differently, so make sure to watch out for an email with instructions! You will need to come prepared for this meeting — research which courses you'd like to take the following semester, and why you want to take those courses (does is complete a major or minor requirement, or maybe a Fredonia Foundations requirement?), as well as CRN numbers and the total amount of credits. You may always reach out to your advisor with questions about courses throughout the semester.

### FERPA

The Family Educational Rights and Privacy Act (FERPA) is a Federal Law that protects the privacy of student education records. Schools may disclose, without consent, “directory” information such as a student's name, address, telephone number, date and place of birth, honors and awards, and dates of attendance. If students do not wish for directory information to be released, Fredonia's request for non-release of directory information is available at <http://students.fredonia.edu/ess>.

Schools must have written permission from the student in order to release non-directory information (such as academic or financial information) from a student's record. However, FERPA allows schools to disclose records without consent to certain parties under certain conditions. More information about FERPA and Fredonia is available at <http://students.fredonia.edu/ess>. Questions about FERPA can be addressed with the:

#### Office of Enrollment and Student Services

**Location:** 2121 Fenton Hall

Tele: (716) 673-3271

Email: [ess@fredonia.edu](mailto:ess@fredonia.edu)

Monday – Friday: 8:00 a.m. – 4:30 p.m.

 [fredonia.edu/ess](http://fredonia.edu/ess)

## Textbook Ordering

The easiest way to look up and order the textbooks you need each semester is through the Fredonia Bookstore website at [fredoniabookstore.com](http://fredoniabookstore.com).

You are able to select the term, add your courses and course sections into the form and then “compare” prices. If a book does not appear for a certain course, it could mean that there isn’t one assigned for the course, or the professor has not assigned the textbook yet. Keep checking as you get closer to the start of the semester.

Students may also sign-up for Textbook Pre-Pack, in which the Bookstore will pre-package all of your textbooks for you and have them ready for you to pick up when you arrive on campus for the semester.

## Tutoring Services

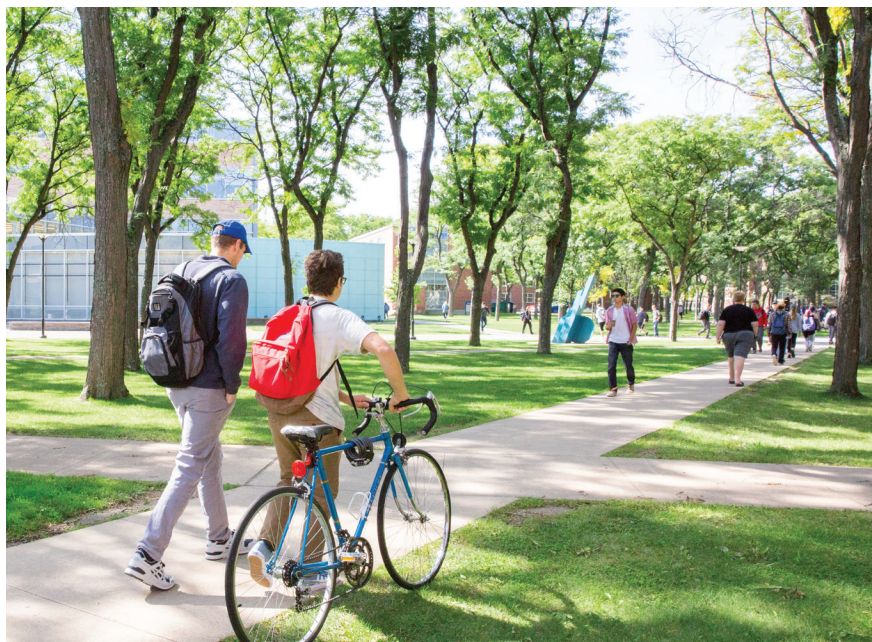
The Tutoring Students Office is available to all students to stop in and receive tutoring or learning support. You do not need to pay a tutor, this is a service that is provided to you as a Fredonia student. This area also offers disability support services, as well as English language support services.

**Location:** 4th floor of Reed Library [fredonia.edu/academics/tutoring-services](http://fredonia.edu/academics/tutoring-services)

Tele: (716) 673-3550

Email: [Tutoring@fredonia.edu](mailto:Tutoring@fredonia.edu)

Monday – Friday: 8:00 a.m. – 4:30 p.m.



## HEALTH & WELLBEING

### Counseling Center

The Counseling Center is available to all students. If you are experiencing any kind of mental health issue or are having trouble adjusting to your new life as a college student, please make an appointment to see one of the counselors by calling the office. They also offer in-crisis counseling, as well as walk-in hours in addition to regular individual appointments.

**Location:** LoGrasso Health Center

[fredonia.edu/student-life/counseling](http://fredonia.edu/student-life/counseling)

Tele: (716) 673-3424

Fax: (716) 673-3140

Email: [counseling.center@fredonia.edu](mailto:counseling.center@fredonia.edu)

Monday – Friday: 8:00 a.m. – 4:30 p.m.

### Student Health Center

The Health Center offers a wide range of services to students from sick visits, minor injuries, and illnesses, as well as sexual health services, flu shots and more. In the case of a medical emergency and/or if you do not have a means of transportation, they can provide you with transportation to Brooks Memorial Hospital in Dunkirk. You do not have to have health insurance or pay a visit fee to use the Health Center.

**IMPORTANT:** Your immunization records must be received by the Health Center before August 1, 2019.

**Location:** LoGrasso Health Center

[fredonia.edu/student-health-center](http://fredonia.edu/student-health-center)

Tele: (716) 673-3131

Fax: (716) 673-4722

Email: [health.center@fredonia.edu](mailto:health.center@fredonia.edu)

Monday – Friday: 8:00 a.m. – 4:30 p.m.

### Blue Devil Fitness & Recreational Centers

The Blue Devil Fitness Center is a great way to stay active and healthy while you’re a student. You do not need to pay a membership fee, this is a service included to you as a Fredonia student. Students also have access to the Blue Devil Ice Rink for open skate times, as well as our Natatorium for open swim.

**Location:** Second floor of Dods Hall

[www.fredoniabluedevils.com](http://www.fredoniabluedevils.com)

**Regular Hours of Operation:**

Monday – Friday: 7:00 a.m. – 10:00 p.m.

Saturday: 10:00 a.m. – 7:00 p.m.

Sunday: 1:00 p.m. – 10:00 p.m.

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## FINANCIAL AID, ACCEPTING YOUR LOANS & YOUR eBILL

### Financial Aid Requirements

If you are awarded any type of financial aid from completing the FAFSA, there are some necessary things you must complete. For example, if you wish to use a student loan to pay for your eBill, you must “accept” all, or partial amounts of that offered loan, as well as a work study position that may have been awarded to you. This step is completed within your YourConnection account. If you are planning to borrow loans, you must also complete Loan Agreements, Electronic Master Promissory Notes (EMPN), and Entrance Counseling through [studentloans.gov](http://studentloans.gov).

If you have been selected for Verification, there are certain steps you must take in order to complete that process. The Financial Aid Office is a great resource to help you navigate how you will pay for your education here at Fredonia.

If you are ever unsure or have questions, contact one of the financial aid counselors who can assist you.

**Location:** 2nd Floor, Maytum Hall  
Tele: (716) 673-3253  
Email: [financial.aid@fredonia.edu](mailto:financial.aid@fredonia.edu)  
Monday – Friday: 8:00 a.m. – 4:30 p.m.

➔ [fredonia.edu/admissions-aid/financial-aid](http://fredonia.edu/admissions-aid/financial-aid)

### FAFSA

The FAFSA, or the Free Application for Federal Student Aid is how you will receive need-based financial aid. Each year, you will need to complete a new FAFSA at [fafsa.ed.gov](http://fafsa.ed.gov) so that you can receive financial aid for the upcoming academic year. It is important to be ON-TIME with your financial aid materials, so complete the FAFSA shortly after October 1 for the upcoming year. Otherwise financial aid applications to complete might be the TAP application, and the Excelsior Scholarship application. Please contact the Financial Aid Office for more information.

### eBILL

Electronic bills (eBills) are generated each semester that you are enrolled at Fredonia. This bill must be paid in full in order to continue taking classes at Fredonia, or any other college. If your bill goes unpaid, then a HOLD will be placed on your account and you will not be able to register for the next semester’s courses until it is paid. Fredonia offers a payment plan and allows you to authorize other people to view and receive notifications about your bill. Questions about your ebill may be directed to the Student Accounts Office.

You can sign up an “authorized user” to view and pay your eBill through YourConnection:

- ▶ Log into YourConnection
- ▶ Select “View eBill”
- ▶ Review the page and accept the terms to access the secure e-Services site.
- ▶ Click on the “Authorized User” icon on the right side.
- ▶ Follow instructions and click on “Continue”.

Your authorized user will now receive an email with their unique link for access and instructions for logging on.

**Location:** 3rd Floor, Maytum Hall  
Tele: (716) 613-3236  
Email: [student.accounts@fredonia.edu](mailto:student.accounts@fredonia.edu)  
Monday – Friday: 8:00 a.m. – 4:30 p.m.

➔ [fredonia.edu/about/offices/student-accounts](http://fredonia.edu/about/offices/student-accounts)

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## STUDENT LIFE & COMMUNITY VALUES

### Clubs & Organizations

At Fredonia, there really is no reason to be bored! There are over 170 student-run clubs and organizations that range from vocal a capella and Quidditch to the Gamers Guild and intramural sports. Arts, entertainment, and recreational programs abound every night, all semester. Mark your calendar to attend Activities Night at the beginning of each semester to find out what you might like to join.

The Campus Life Office provides a special web portal and mobile apps called Blue News so that students can stay connected to everything that’s happening on campus.

You can take a look at the Blue News site by going to <https://fredonia.presence.io/> or the Campus Life website.

**Location:** G113 Williams Center  
Tele: 716-673-3143  
Monday–Friday: 8:00 a.m.–4:30 p.m.  
(Plus, student manager hours from 4:30 p.m.–11:00 p.m.)

➔ [fredonia.edu/student-life/campus-life](http://fredonia.edu/student-life/campus-life)

## Living on Campus (Residence Life)

If you are living in one of Fredonia's Residence Halls, you have access to many unique programs, support systems, and are a part of Fredonia's welcoming community. Get outside of your comfort zone and run for hall council, don't let your laundry pile up, keep your space clean, and make new friends! A Residence Director is in charge of your hall, followed by a great network of Residence Assistants who are there to support you. If you are experiencing a problem, or maybe just need someone to talk to, this team of trained live-in assistants are here to guide you, so don't be afraid to reach out to them.

**IMPORTANT:** Roommate notification and room assignment confirmations will be sent to your FREDmail account the first week of August. Please reach out to your roommate and introduce yourself that week!

**Location:** 1st Floor, Gregory Hall  
Tele: (716) 673-3341  
Monday – Friday: 8:00 a.m. – 4:30 p.m.

➔ [fredonia.edu/student-life/residence-life](http://fredonia.edu/student-life/residence-life)

## Commuting Students

All students are encouraged to get involved, and immerse yourself in our Big Blue community, even if they are not living directly on campus. Commuter students have access to all the same services, clubs and organizations, and resources provided to residential students; including a reduced meal plan option for those interested. Popular places to hang-out or study between classes include Reed Library in McEwen Hall, the Atrium in the Science Center, second floor of the Williams Center. Each of these locations have access to wifi, cafes or food nearby, and comfortable seating to do work or relax.

## Parking and Transportation

Students may have a vehicle and park anywhere on campus in which there is not a sign designating that spot for a specialized use. (Residents must park in special lots designated for overnight parking.) Bus service to and from various parking lots on campus runs regularly between 8:00 a.m.– 4:30 p.m. on weekdays. The Student Association also operates a free Campus Community Bus that runs daily while classes are in session that makes stops on campus and in the local community. Details about the Campus Community Bus can be found at: <http://sa.fredonia.edu/bus>.



## Division III Athletics

Come support Blue Devil Athletics teams at home games! There are 17 intercollegiate athletic teams to watch compete against rival teams from all over NYS and beyond.

Find out game times and schedules at:  
<http://events.fredonia.edu>.

## FREDCard and FSA Services

The Faculty Student Association (FSA) provides a variety of services to students, including processing your Fredonia ID Card, called the FREDCard. Depending on what you register for through FSA, you will use this card to gain access to your residence hall, reserve textbooks, use campus printers, eat meals and pay for books, bus tickets, and much more.

If you lose your FREDCard you can have it replaced in the FSA Office.

**Location:** 1st Floor, Gregory Hall  
Tele: (716) 673-3417  
Monday–Friday: 8:00 a.m. –4:30 p.m.

➔ <http://fsa.fredonia.edu>

## Student Code of Conduct

We expect all students at Fredonia to be good campus citizens; respectful of all fellow students, faculty, and staff, as well as follow all campus policies and regulations. We have a list of Students Rights and Responsibilities that you should be familiar with. Each semester you will be required to complete a "Enrollment Verification Survey" in the YourConnection portal that confirms you are enrolled for the semester and that you will abide by the Code of Conduct. Questions about a Students Rights and Responsibilities should be referred to the Office of Student Conduct.

**Location:** S212 Williams Center  
(716) 673-4726  
Monday-Friday: 8:00 a.m.-4:30 p.m.

➔ [fredonia.edu/student-life/student-conduct](http://fredonia.edu/student-life/student-conduct)

## PREPARING FOR THE FIRST DAY OF CLASSES

*Before returning to campus to start your first semester at Fredonia make sure you complete any outstanding items on your Incoming Student Checklist at [fredonia.edu/nextsteps](http://fredonia.edu/nextsteps) and the following items so you are best prepared to be successful!*

## Review Your Transfer Evaluation

Approximately two weeks after your acceptance, a Transcript Evaluation will be available for you to view online. To view your evaluation of credit, log on to "Your Connection". Your login credentials are your Fredonia ID# and Pin. From there, you can go to the Admissions Applicant tab and "View Your Transfer Credits". Don't forget to send an official transcript of any credit you took at another school, or request your AP scores be sent.

## Complete the Campus Clarity Online Module

Campus Clarity is an online alcohol, drug, and sexual assault education course that is required of all new students at Fredonia. Log-in instructions will be emailed to each student's FREDmail account in August. All new students are required to complete the program prior to September 1, 2019. Failure to complete the module may result in a hold being placed on your account.

## Register for NY-Alert

Register your personal contact information to receive E-Mail, voice and text messaging alerts during campus emergencies. Log into YourConnection, select the Personal Information Tab, and then click on "Emergency Alert Contact Information (NY-ALERT)" link.

## August Arrival & Student Move-In

New students may move into the residence hall on Thursday, August 22 between 9:00 a.m.–6:00 p.m. There will be teams of students around to help families bring in supplies and personal materials from their cars to a student's room. We will offer a Campus Resource Fair and free food tent between 12:00 p.m.–3:00 p.m. near the Williams Center to answer any last minute questions you may have and grab a quick lunch or snack. Parents should plan to leave by 7:00 p.m. that evening. A full schedule of events will be emailed to you the last week of July.

## Participate in New Student Orientation

New Student Orientation is required for all incoming students and serves as your introduction to the academic community at Fredonia. We will help you find your classes and important spaces on campus, introduce you to other new students, assist you develop skills to make good decisions and communicate respectfully with all community members and participate in a ton of cool campus activities and traditions. Orientation takes place over three days starting the morning of Friday, August 23 and concludes on Sunday, August 25 in the evening.

(Transfer and commuter students are required to participate on Friday only, but are welcome to attend all Saturday and Sunday activities.)

A comprehensive schedule will be sent to you by FREDmail the last week of July.

**IMPORTANT: Don't forget to bring a little cash with you for the Intercultural Street Festival on Saturday night! We will be hosting a parking lot full of food trucks which do not accept meal plans. But there will be a lot of free fun things to do as well!**

## Attend Classes

The first day of class is Monday, August 26, 2019! At Fredonia, each faculty member has their own attendance policy. It is critical that you attend and participate in classes to be academically successful! Instructors pay attention to your attendance and will reach out if they are concerned, they may even notify the Academic Advising office or your advisor. Just an absence or two may significantly impact your grades! If you have any questions or concerns, make sure you reach out to your instructors directly by email or in person.

## New Student and Transition Programs

Our office is here to help answer questions throughout the summer and during your first semester. If you have any concerns or need clarity on something, please reach out. We can't wait to see you in August!

**Location:** 604 Maytum Hall

Tele: (716) 673-4969

Email: [orientation@fredonia.edu](mailto:orientation@fredonia.edu)

[fredonia.edu/orientation](https://fredonia.edu/orientation)

## [my.fredonia.edu](https://my.fredonia.edu)

The my.fred website allows Fredonia students to keep a list of their most-frequently used links to Fredonia services under My Links on the left side of the my.fred home page at [my.fredonia.edu](https://my.fredonia.edu). Your personalized list of Fredonia service links will be available whenever you log into [my.fredonia.edu](https://my.fredonia.edu) (or [fredonia.edu/myfred](https://fredonia.edu/myfred)).

